

## Meet Alex van Paassen

Published on LEARNZ (<http://www.learnz.org.nz>)

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Job:

Community Engagement

Job description:

I help make sure our communities and customers know what Wellington Water is doing and why.

Work background:

I've worked at Wellington Water for about 8 years.

Favourite part of job:

Meeting people from the community, and finding out about the interesting things my colleagues are doing.

Least favourite part of job:

Clearing my emails.

What I am working on now:

We want to know more about what customers really value about the three waters, and what they think about Wellington Water. So, we're developing a research programme to help find out that information. Once we know more about what people like, we'll be able to improve our service.

A quick story about a job well done:

Just the other day we went out to a primary school and talked and asked questions about the three waters. The children were really interested, and they weren't too mean to us even though their school had been flooded a couple of times.

A (humorous) story about a job that went badly and what you learned:

Recently we held a street barbecue to say thanks to the residents where we'd been renewing their stormwater pipe. I learned that I'm not much good at barbecuing lots of sausages at once! Fortunately, my workmate's partner is so people didn't have to wait hours for their snarlers!

Qualifications:

I have a Master's in Business Administration, a Bachelor's degree, and a post graduate diploma in communications.

Interests outside work:

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I like movies, mountainbiking, and spending time with my family.



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Alex works with a school who is looking at how they use water. Alex works at Wellington Water in Community Engagement. Image: WWL

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### Links

[1] [http://www.learnz.org.nz/sites/learnz.org.nz/files/styles/picture\\_strip\\_240x180/public/wp172-alex-van-aassen.jpg](http://www.learnz.org.nz/sites/learnz.org.nz/files/styles/picture_strip_240x180/public/wp172-alex-van-aassen.jpg)