

Airport Video Answers

Wednesday 10 September 2014

1. Gateway to the South Island

Scott Callaway shares his enthusiasm about how Christchurch International Airport is the beginning of your South Island journey, and how CIAL's success will ultimately benefit the people of Christchurch.

1. How many visitors go through the airport each year?
 - 5.7 million.
2. What is the story being told throughout the airport?
 - The story of the South Island.
3. What is the goal in ten years' time?
 - To have 8.5 million passengers coming through the airport (each year).

Next step learning: Design your own poster for Christchurch International Airport.

2. Bringing Airlines to Christchurch International Airport

Mel Wong talks to you about business relationship between CIAL and the airlines that come here.

1. Which country is CIAL's "most popular market"?
 - Australia.
2. Why does Mel go overseas a lot?
 - To try and get airlines to choose Christchurch as a destination.
3. How long does it take to fly or drive to the west coast?
 - 30 minute flight or three hour drive.

Next step learning: Do some investigations on the different airlines that come to New Zealand.

3. Airport Services

Nick Tolan talks about the services that are in place to help airport customers.

1. What is the mountain featured above the living wall?
 - Aoraki/Mt Cook.
2. What do airport services staff look for as part of their way of helping people?
 - Certain types of body language (which may indicate that a passenger needs help).
3. What are the desks for that are placed around the terminal?
 - They are help desks.

Next step learning: Visit the Christchurch Airport website <http://christchurchairport.co.nz/> and find out more about the different services they provide.

4. The Airport's Energy Centre

Follow Andrew and Mike Parker into the energy centre to find out how the airport is heated and cooled.

1. What are the chillers like?
 - A heat pump.
2. What renewable energy source is used to heat and cool the terminal?
 - Groundwater.
3. Apart from being better for the environment than traditional heating and cooling systems, how else does this system help?
 - It is cheaper to run.

Next step learning: Visit the Christchurch Airport website <http://christchurchairport.co.nz/> and find out other environmental projects CIAL runs.

5. Migrating Pets

Ever wondered what happens to someone's pet when they move to New Zealand? Well wonder no more!

1. What country (and city) has this pet coming from?
 - Australia (Brisbane).
2. About how many animals come into Christchurch Airport every week?
 - Eight.
3. How long would it take a pet to go through quarantine if it comes from a country further away than Australia?
 - Three days to a week.

Next step learning: Create a flow chart to show the procedure a pet (and its owner) needs to go through when coming into the airport from overseas.